

Hywel Dda Community Health Council

What's news

Face coverings: frequently asked questions (update by Welsh Government 27.07.2020)

How and when you could wear a face covering to protect those around you, if you choose to wear one.

What is a face covering? : A face covering mostly acts to protect others by reducing '*airborne transmission*' of COVID-19. It does not protect the wearer from infection by others.

What is a face mask? : Well-fitted medical masks are designed to protect the wearer from infection, and are vital for frontline staff who are at risk from close contact with patients who are, or may be, infected with COVID-19.

From Monday 27 July 2020 it is compulsory to wear a face covering on public transport in Wales

Where and when do the rules apply?

The rules apply to all 'enclosed' public transport vehicles including buses, coaches, trains, trams, ferries and aircraft (where they take off or land in Wales). It also applies to taxis and to tourist services, such as mountain railways and excursion buses.

Face coverings should be worn for the duration of the journey on public transport. This means they must be worn from when you get on the vehicle and they must stay in place until you get off.

Latest updates : <https://gov.wales/requirement-wear-face-covering-public-transport-wales>

Hospital visiting during the coronavirus outbreak: guidance updated by Welsh Government 15.07.2020

For updates on how the NHS can support hospital visiting in a safe and planned way during the coronavirus pandemic, visit : <https://gov.wales/hospital-visiting-during-coronavirus-outbreak-guidance>

CHC National Surveys

share YOUR views – let us be YOUR voice

Winter is coming!

What will your winter care be like for you or your loved ones?

We want to hear what matters to you about your own health and care and the health and care of your loved ones in the winter months ahead.

Health services and local councils are dealing with so many new things because of the corona virus, what impact will this have for you this winter?

The people who plan and deliver our health and care services are working together to think about and decide how they deliver services over the winter period. We will share what we hear with the people who plan and deliver our health and care services, so that they listen and take action on the things that matter most to you.

Please tell us what you think by Wednesday, 19 August 2020

CHC Survey :
<https://svy.at/dyqng>

Your NHS experience during COVID 19

[Use our survey to tell us](#)

about: Your experience of care and/or treatment - it can be good or bad :

- How your care and/or treatment has been affected by this emergency, and how you feel about this?
- Any suggestions you may have on how the NHS in
- Wales could do things differently during this emergency?

Your feedback will help make a difference. We will share with the NHS what people and local communities are telling us. This is so it can see what people think is working well and take action to make care better where this is needed – as quickly as it is possible to do.

All CHC reports are available on our websites and are routinely sent to Welsh Government and Members of the Senedd.

CHC Survey :
<http://www.wales.nhs.uk/sitesplus/904/page/100721>

Welsh Government Updates



CARDIFF AND VALE UHB TRIAL NEW 'Phone first for better A&E care'

People living within **Cardiff and Vale** will be asked to phone first before going to A&E as emergency services are remodelled to respond to coronavirus, Health Minister Vaughan Gething announced on 21.07.2020.

The telephone triage service will direct to people to the right service for their condition or injury instead of everyone automatically seeking care at their local A&E department.

The changes, which will **be trialled at Cardiff and Vale University Health Board**, are modelled on are part of a new approach to delivering safe, person-centred health and care services.

The emergency **999** service will not be affected by the changes.

Further information on the trial can be found on the Welsh Government website:
<https://gov.wales/phone-first-for-better-a-and-e-care>

Items of interest



TEC Cymru (Technology Enabled Care) are looking for information on how the public and patients who may or may not have used NHS Wales Video Consulting Service over the past few months. Survey details : <http://www.surveymonkey.co.uk/r/9RS57ZY> For further information on TEC Cymru visit : <https://digitalhealth.wales/tec-cymru>



The Connect project is pleased to launch three bilingual, digital platforms across West Wales. Funded by the Welsh Gov Transformation Fund, and commissioned by West Wales Care Partnership. The platforms are designed to help connect individuals within and across communities :

www.connectpembrokeshire.org.uk

www.cysylltusirbenfro.cymru

www.connectcarmarthenshire.org.uk

www.cysylltusirgar.cymru

www.connectceredigion.org.uk

www.cysylltuceredigion.cymru

COVID-19 Children's services update 19.07



When your child is ill or injured, it is very difficult to decide if/when to call your child's GP, NHS 111 or go to the Emergency Department.

Hywel Dda UHB have produced some guidance on accessing children's services within our three counties.

<https://hduhb.nhs.wales/newsp/press-releases/childrens-services-update-a-special-covid-19-message/>

Community Health Council (CHC)

Throughout this challenging time we have done our best to keep you aware of changes to NHS services by constantly developing our email database and social media reach into our communities.

We are conscious that as yet we are unable to invite the public to our 'virtual meetings in public', but are working with our technical support team to overcome some practical issues.

Keep up to date by following follow us on Twitter, Facebook and our website for copies of our visiting reports, surveys, committee meeting minutes and more.



www.communityhealthcouncils.org.uk/hyweldda



01646 697 610



@HDdCHC



hyweldda@waleschc.org.uk

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