

Carmarthenshire Disability Coalition for Action

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The National Deaf Childrens Society has developed five top tips for communicating with deaf people of all ages. I thought you might like to promote this information on your website. Very helpful for shopkeepers and others.

1. Keep it clear. If you wear a mask, make one with a clear panel if you can, so your mouth is visible.
2. Write it down. If speech isn't working, write it down or use a text message.
3. Find a quiet place. This will make it easier to hear, especially if technology is used to support hearing (hearing aid).
4. Be patient. Be flexible, creative and most of all patient in how you communicate with deaf people.
5. Use an app. There are mobile apps that can translate speech into text – why not try one?

Clive Poulton

Chair CDCfA

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