

Hywel Dda Community Health Council

July update

Focus on Pembrokeshire



After what has seemed an eternity, we are at last hearing positive news on the fight against the pandemic.

Hywel Dda Community Health Council, Pembrokeshire locality members, have risen to the challenge of changing the way we work.

During 2019/2020 (up until the pandemic) Hywel Dda CHC members visited 27 NHS sites in the three counties, 10 within Pembrokeshire, these included:

- Neyland Health Centre
- A&E Department, Withybush Hospital
- Women and children's services, Withybush Hospital

We have asked people their views on services such as Mental Health, Orthodontics (we had a great response from the young people of Pembrokeshire) and Experience of NHS services during the pandemic. At our meetings with the Health Board we continue to raise your concerns on issues such as:

- Pembrokeshire Mental & Learning Disability services
- Frailty & Surgical Unit
- Routine NHS dental treatment.

Going forward we are looking into using iPads to speak with people on the wards, by doing this we will not have to enter the hospitals

We will continue to represent our communities, as the watchdog of the NHS to make sure your voice is included in the design and delivery of NHS services locally.

Keep safe and healthy

Hywel Dda CHC June 2021

facts and figures



2,100

Total number of times users have read, retweeted, replied, followed, and/or liked our tweets.

Keep up to date with local health matter by following us on twitter



49,000

The total number of times our page was seen by people on Facebook.

You can help shape local NHS services, **your views matter!**

303

Responses to our maternity survey so far. Share your experiences :

<https://hywelddachc.nhs.wales/get-involved/live-surveys/>

1000

Paper copies of national survey NHS Care during the Coronavirus Pandemic hand delivered over the three counties

New Volunteering Opportunities with Hywel Dda Community Health Council (CHC)

- Are you looking to get more involved with your community?
- Do you enjoy meeting and working with people?
- Are you passionate about the way healthcare services are delivered now and how they will cope with the challenges of tomorrow?
- Have you 3 – 4 days a month to spare?

If this sounds like you, then Hywel Dda CHC needs you!

CHCs are the independent watchdog of NHS services within Wales and we work with and represent members of the public to be actively involved in decisions affecting the development and delivery of healthcare for their families and local communities.

Interested? Why not get in touch?

Just a part of what we do : Have you got a Dentist? April 2021

During the pandemic we have heard from people about the worries they had about their dental care. Like many services, dental practices had to think about the safety of their staff and patients.

This meant that people could no longer go to their dentist for routine appointments and although there was emergency care available, this was not always what people needed.

Instead, people went without check-ups or basic dental treatment such as fillings, or denture repairs for many months. Other people who wanted to register with a dentist, found that they were unable to do so.

The CHC undertook a 'mystery shopper' exercise across the three counties of Hywel Dda in order to see what dental services were like. This is what people told us:

<https://hywelddachc.nhs.wales/files/reports/have-you-got-a-dentist/>

Just a part of what we do : Dates for your diary

As well as being able to keep up to date of what's happening to your local NHS services by following us on Twitter, Facebook and signing up for our monthly online newsletter, you are now able to join us as 'observers' at our virtual meetings.

Please note that CHC Meetings are 'meetings in public' and **not** public meetings: however, this does not mean that you have no voice. On our website you will find the form 'your views matter', please feel free to complete and share your experiences with us, we can be your voice.

Upcoming meetings

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| Full Council (3 x Locality) | 21 July 10:00 am |
| Executive Committee | 12 August 10:00 am |
| Service Planning Committee | 17 August 10:00 am |
| Pembrokeshire Committee | 25 August 10:00 am |
| Carmarthenshire Committee | 31 August 10:00 am |

Why not join us and find out more about health services in your area.

1st and 2nd dose walk-in COVID vaccine clinics now available at all Hywel Dda mass vaccination

To help all Hywel Dda residents have easy and flexible access to a COVID-19 vaccine, starting from Monday 28 June, first and second dose walk-in vaccine clinics will run at all Hywel Dda mass vaccination centre across Carmarthenshire, Ceredigion and Pembrokeshire. Further information available from Health Board website : <https://hduhb.nhs.wales/news/press-releases/first-and-second-dose-walk-in-covid-vaccine-clinics-now-available-at-all-hywel-dda-mass-vaccination-centres/>



<https://hywelddachc.nhs.wales/>

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